

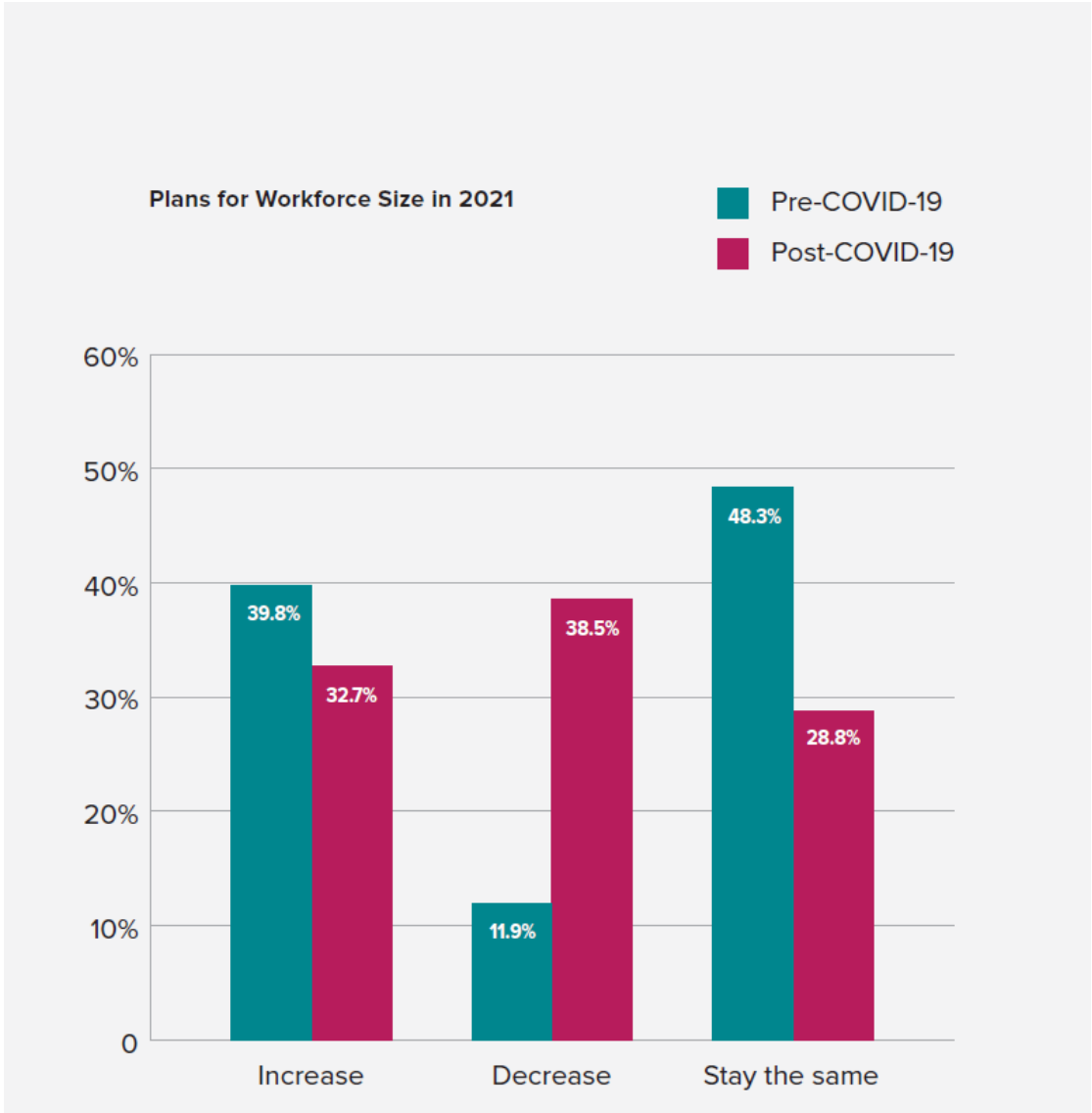
2020 *HRO Today* Annual Top Concerns of CHROs[©]



Presented by the *HRO Today* Association
CHRO Today Executive Network (C-TEN)



Plans for Workforce Change in 2021: Pre- and Post-COVID-19

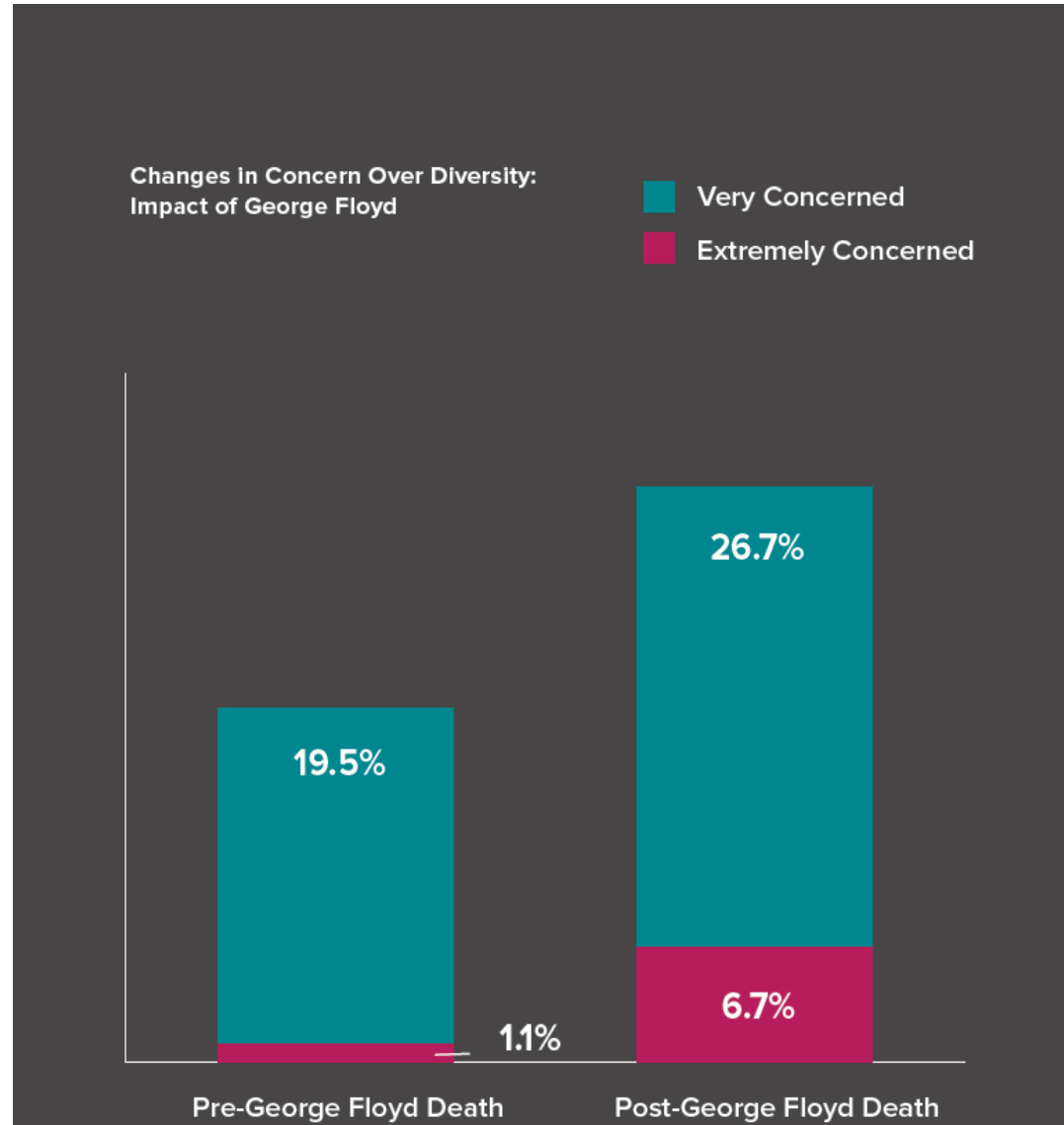


Extent of Concern: Preparing for future staffing needs

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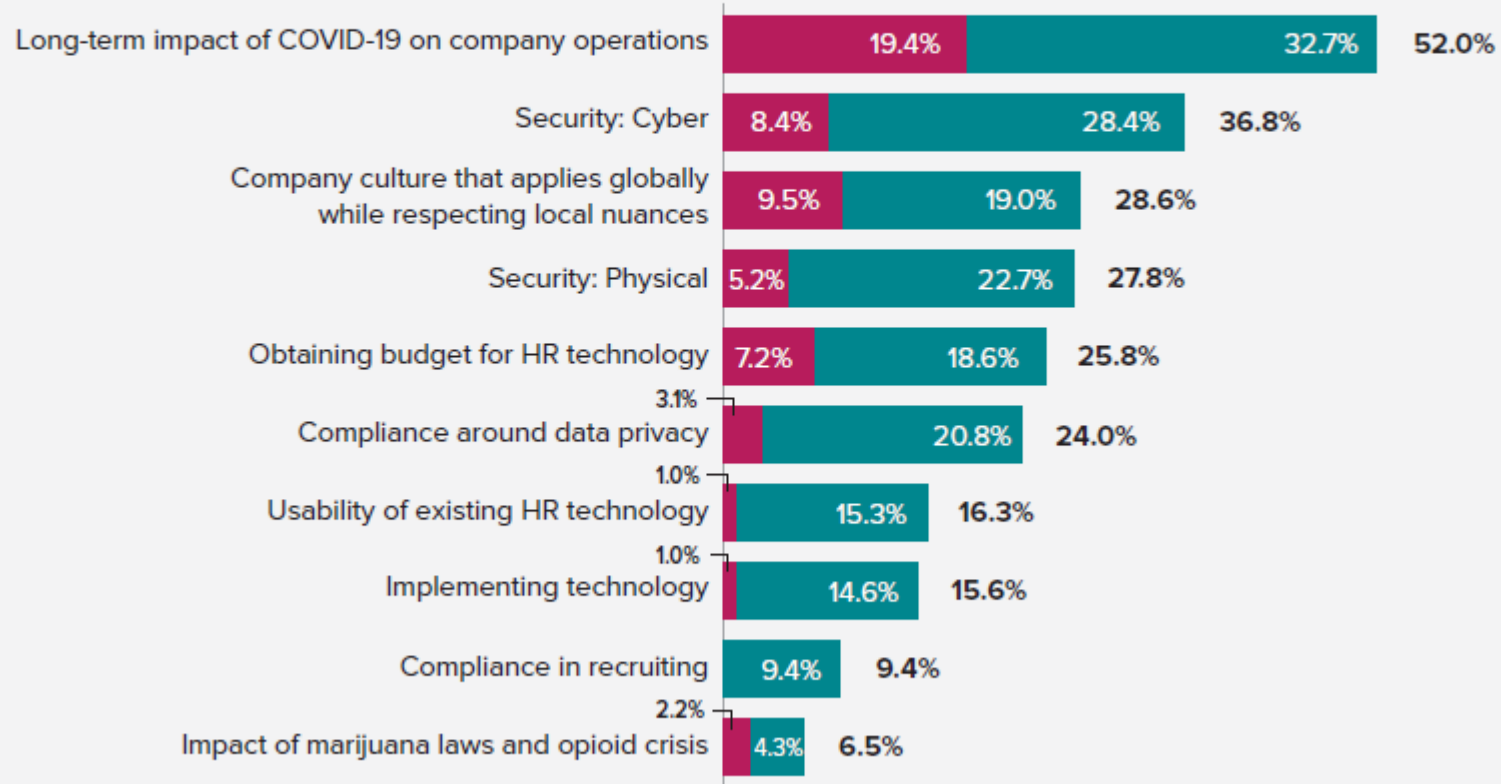


Diversity Concern Increased with Black Lives Matter Protests

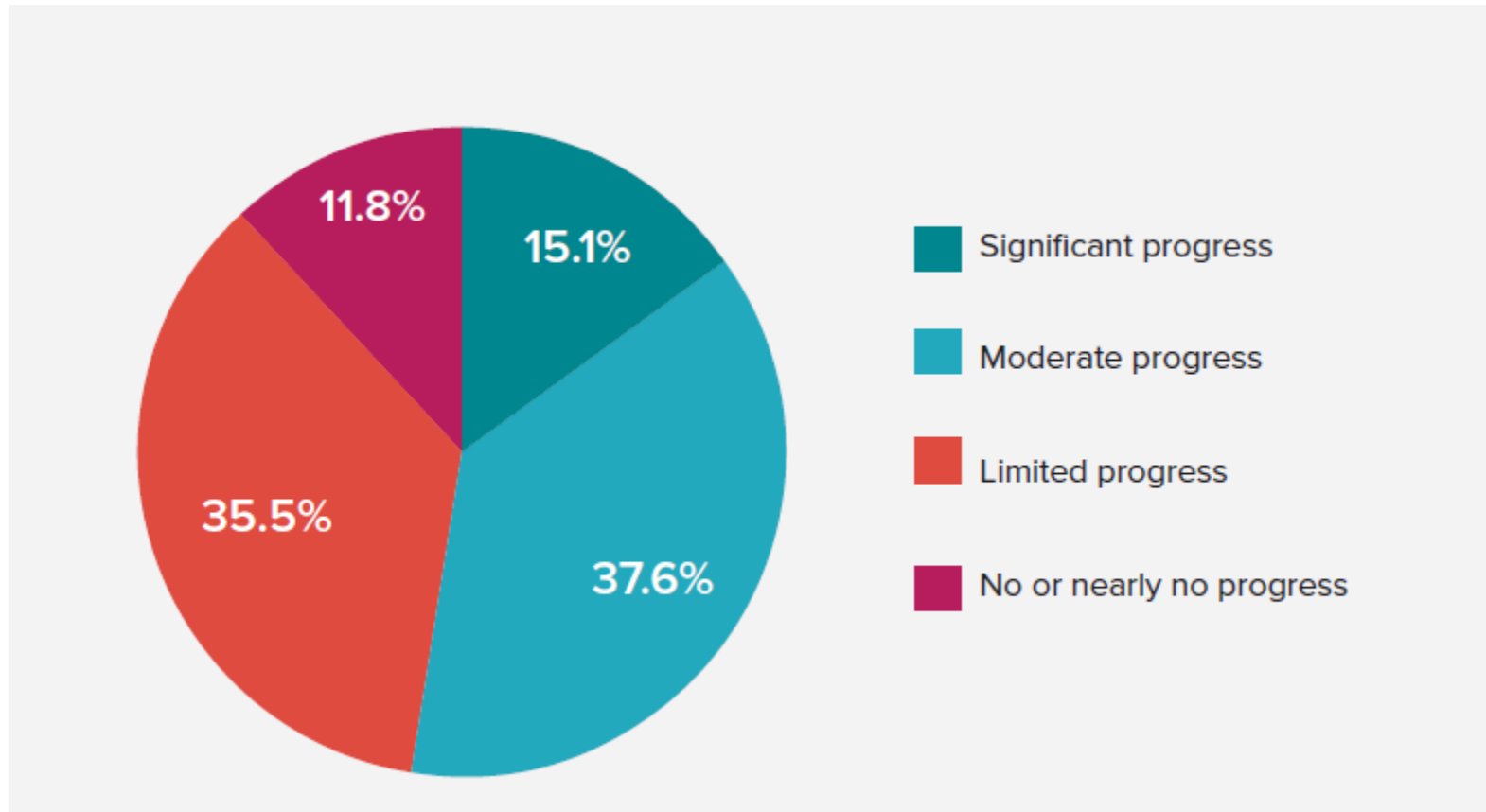


Extent of Concern: HR Responsibilities

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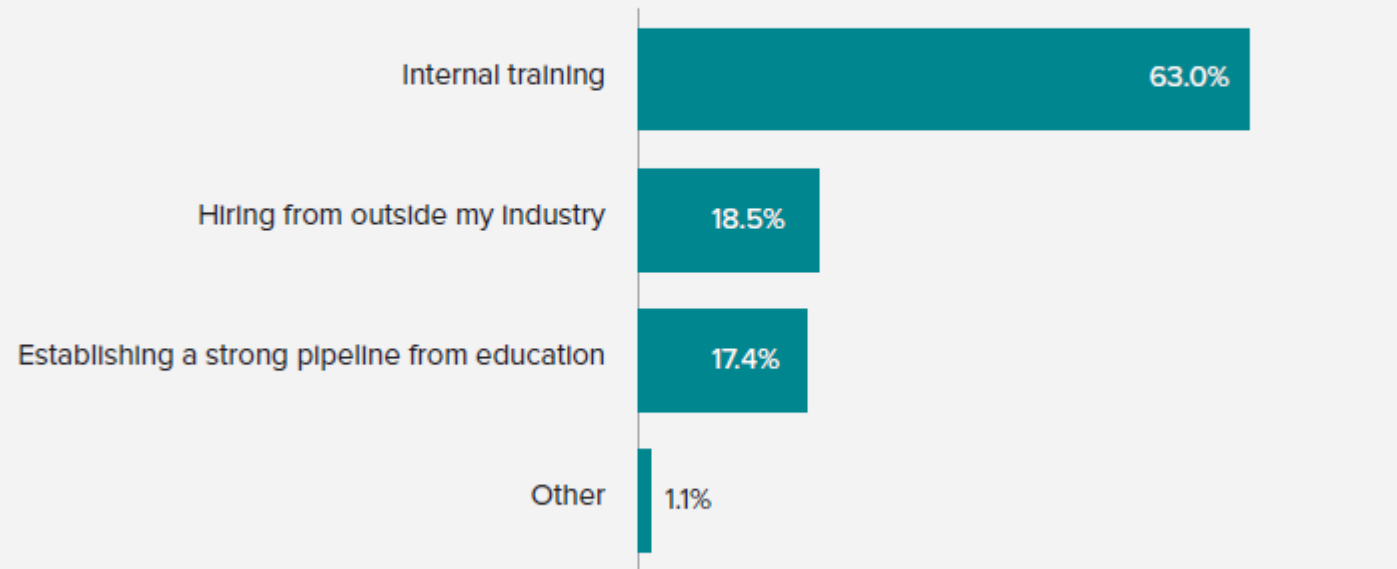


Progress in Establishing Upskilling Programs

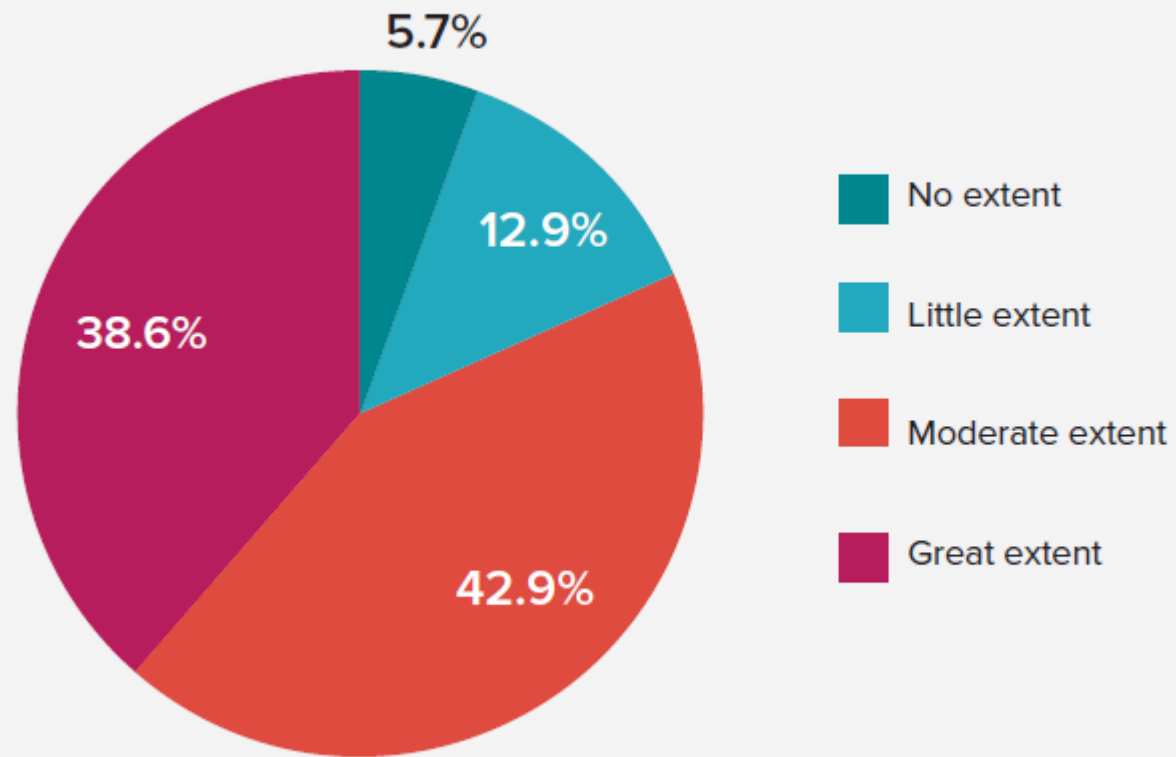


Closing the Skills Gap

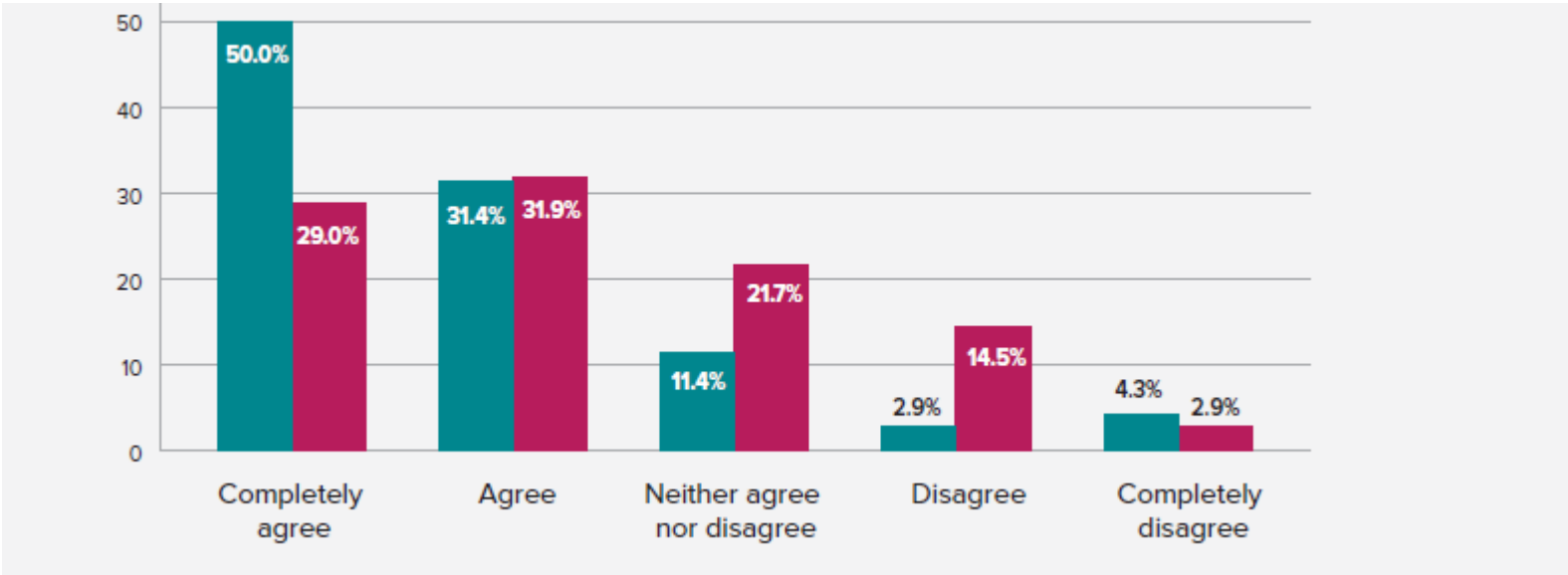
Closing the Skills Gap



Working Towards HR Business Agility



Focusing on Business vs. Human Resources



■ I consider myself more of a business executive than HR manager.
■ I wish my HR department thought more like business people than HR policy makers.

2021-2022?